## STAFFORD **User Guide**



mcgrathlocks.com.au











## McGrathlocks APP INSTALLATION REQUIRED

Enable your smart phone to scan QR code to download the APP. Also you can search "McGrathlocks" on APP store or Google play to download the APP.

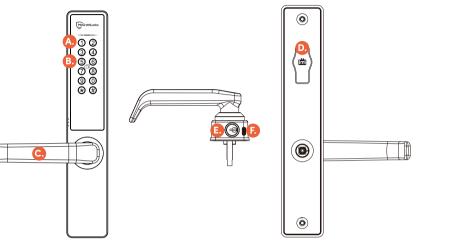
## Exploded diagram

## Exterior Lock Diagram

A. Keypad

C. Handle

- B. Card region
- D. Door sensor E. Emergency key override
  - F. Emergency TYPE-C power interface

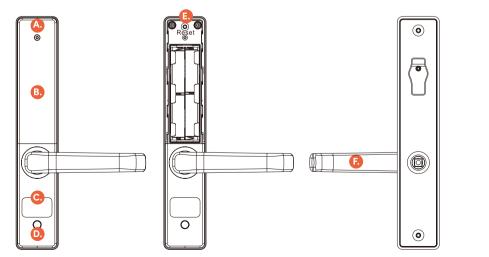


## Interior Lock Diagram

- A. Recessed screw B. Battery cover
- C. Lens
- D. Screw hole rubber plua

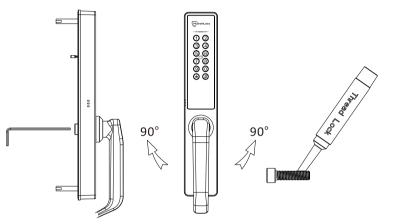
E. Reset button

F. Handle

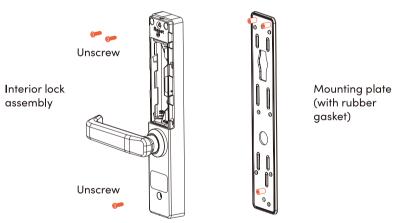


## 1. Adjust the handle direction

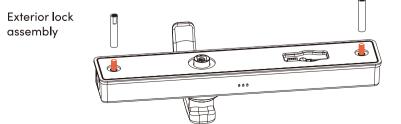
The smart door lock is suitable for left hand and right hand opening door. As shown in the figure below, loosen the screw on the inside of the handle with the hex wrench. Rotate the handle 90 degrees to the left or right and re-tighten the screw, then apply threadlock to the threads of the screws and retighten them.



## 2. Dismantle the mounting plate from the interior lock



## 3. Tighten 2 screw studs on the exterior lock metal plate

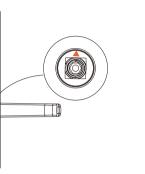


### Tubular latch/Australian mortice/ ANSI mortice lock installation

Rotate the hub so the triangle icon points to the top of the lock assembly. Door handing does not matter for this setup.

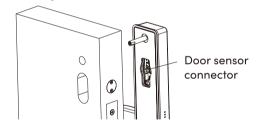
## 85 series/92 series mortice lock with deadbolt feature installation(where lifting the lever throws the mortice bolt)

Rotate the hub so the triangle icon points the same direction as the lock handle



### 4. Install door sensor (optional)

A. Install the door sensor into the door and feed the cable through the hole. B. Connect the door sensor cable to the exterior lock assembly.



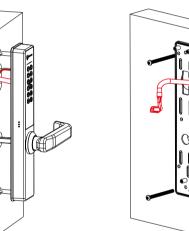
## 5. Choose the spindle



Spindle size	Door thickness
8*8*70	35-55
8*8*100	56-80
8*8*120	65-100
Spindle size	Door thickness
8*8*24	35-47
8*8*30	48-60
8*8*35	61-73
8*8*42	74-86
8*8*50	87-100
8*8*35	35-65
8*8*55	66-100
	8*8*70 8*8*100 8*8*120 Spindle size 8*8*24 8*8*30 8*8*35 8*8*42 8*8*50 8*8*35

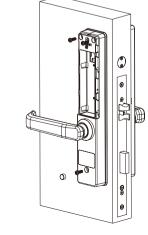
## 6. Install exterior lock assembly

- A. Slide the spindle through the hub of the latch or mortice lock and feed the connecting cable through the top hole while placing the exterior lock assembly on the door. Ensure that the spindle sits within the lock hub.
- B. Position the inside mounting plate on the door and feed the connecting cable through the top hole in the plate.
- C. Use the two main fixing screws to attach the exterior lock assembly to the interior mounting plate but do not fully tighten.
- D. Align the mounting plate with the door edge ensuring the spindle is in the middle of the round hole in the mounting plate.
- E. Place the interior lock assembly on the door and check that both levers operate smoothly.
- F. Remove the interior lock assembly, then tighten the two screws.



## 7. Install interior lock assembly

- A. Connect the cable to interior lock assembly.
- B. Place the interior lock assembly on the mounting plate ensuring not to pinch the connecting cable and tighten the 3 lock case screws.
- C. Test the handle and mechanical key override.
- D. Insert the rubber plug into the bottom screw hole.
- E. If you have a power bank, please connect to the bottom USB port on the exterior lock.
- F. Insert 4 x AA Alkaline batteries.



## **RECOMMENDED: LOCK SETUP WITH APP**

It is highly recommended to set up the lock using the McGrathlocks

The app simplifies programming and provides an easier way to manage your locks.



**DOWNLOAD & INSTALL** 

## Manual set up via keypad only

Please follow the instructions below to manually program the lock using the keypad.

You can add a BLE device after the lock is programmed manually provided you know the admin code.







## CREATE NEW ACCESS

## Add administrator (only 1)



- **a.** Enter \*12#
- **b.** Input 123456# (the default code)
- c. Input new code#
- **d.** Repeat new code#

## Add a new user with an access / pin code (250 maximum)



- **a.** Enter \*80#
- **b.** Input admin code#
- c. Input user code# (6-9 digits)
- d. Repeat new user code#
- Tips: If you use the APP a 4 digit user code can be set.

## Add a new user with an RFID card (1000 maximum)



a. Enter \*80#

c. Present the card to the card sensor area

**b.** Input admin code#

## MODIFY CODE

## Modify admin code



- **a.** Enter \*12#
- **b.** Input old admin code#
- c. Input new admin code# **d.** Repeat the new admin code#

## Modify user code



- **a.** Enter \*10#
- **b.** Input old user code#
- **c.** Input new user code#
- d. Repeat the new user code#

## X DELETE USER

## Delete specified pin code



Enter"72#

- Tips: The admin code cannot be deleted.
- Input admin code#
- c. Input the specified code# that you wanted to delete

### Delete all user codes



- **a.** Fnter \*71#
- **b.** Input admin code#

## MANAGE VOICE

#### Turn on the lock voice



- **a.** Enter \*30#
- **b.** Input admin code#
- c. Input 1#

## **MANAGE TAMPER ALERT**

### Turn on tamper alert



**b.** Input admin code#

**a.** Enter \*32#

**c.** Input 1#











- **c.** Input 0#

## (A) MANAGE the DOORBELL

## Turn on door bell



- a. Enter \*34#
- b. Enter Admin Code #
- c. Input 1#



a. Fnter \*69#

Delete all RFID cards

**b.** Input admin code#

#### Turn off the lock voice



0#

- **a.** Enter \*30#
- **b.** Input admin code#

## **c.** Input 0#

# Turn off tamper alert

- **a.** Enter \*32#
- **b.** Input admin code#

## Turn off door bell



- a. Enter \*34#
- b. Enter Admin Code #
- c. Input 0#

### ((o)) MANAGE DOOR SENSOR

### The alarm sound can be set between 0-60 seconds, 0 being no alarm









Note: Input "0" to turn off the door sensor. Inputting "30" means the door sensor will trigger after 30 seconds of door being open.

## **S** RESET THE LOCK

Press and hold the reset button until you hear "please input initialization passcode" then input 000#. All pin codes, cards, BLE and fingerprint users will be deleted.

## **DEMO MODE**

Demo mode is turned off by default prior to an Admin code being registered. If you wish to turn on demo mode input 24679#. Demo mode sets the lock access pin code to 123456# and any card or fingerprint will also open it. Registering an Administrator will take the lock out of demo mode.

## **LOW BATTERY ALERT**

When battery power is less than 4.8V you will hear a low battery alert each time you wake the lock screen. Please replace batteries with new Alkaline type. Don't mix old and new batteries.

### \*\*\* SCRAMBLING CODE FOR ANTI PEEP

Users may enter any random digits before or/and at the end of entering their correct pin code and still gain access. This feature makes it harder for an unauthorised user who may be watching you to guess your pin code.

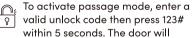
## INCORRECT CODE / CARD ALERT

If the wrong unlocking information is inputted five times the system will be locked out for 35 seconds. The lock can only be operated by the APP during the lockout period.

## PASSAGE MODE

Passage mode keeps the door unlocked, useful when gardening or bringing in aroceries from the car etc.

The door will not lock



valid unlock code then press 123# within 5 seconds. The door will remain unlocked.



#### Keypad on lock does not respond

- 1. Please check the batteries are installed correctly.
- 2. If the lock had been passage mode. working OK, please replace 3. Refer to installation guide the batteries with new
- to ensure the triangle on AA Alkaline type. the lock hub is in correctly aligned.

#### **Battery performance** is poor.

To remove from passage mode, unlock

engage passage mode via the APP

you must use the APP to disengage

| Ω | using a valid code or card. If you

1. Ensure the lock is not in demo mode. 1. Ensure all batteries are new 2. Check to see if the lock is in Alkaline type.

passage mode.

- 2. Ensure the lock connecting cable is not pinched.
- 3. Check for and update lock

## Gateway

## Gateway type



Network: RJ45









Re Connect the Power



Network: 2.4GWiFi

## Add Gateway

- 1. Open the McGrath Locks app and log in to your administrator account.
- 2. Tap the menu icon (≡) in the top left corner of the home screen.
- 3. Select 'Gateway' from the sidebar menu.
- 4. Tap the "+" symbol in the top right corner. 5. Choose your gateway model from the list provided.
- 6. Connect the gateway to power, while the light is

enter the gateway name.

alternatively flashing red and blue, press the "+" symbol. 7. Select the network required, enter the Wi-Fi password,



The door lock can function

normally without a gateway.

However, to remotely modify

fingerprints or cards, open the

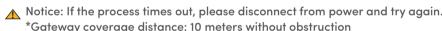
door remotely and access other

features, a gateway is required.

or delete pin codes, issue

G1(Wi-Fi)

G2(Wi-Fi)



Without Gateway With Gateway

## Gateway functionality

The gateway is an accessory for the lock that connects it to the network. With a gateway connected you can remotely manage the lock, such as opening the door or deleting a passcode.

## GatewayFunctions

ssign random pin codes	>	<b>&gt;</b>
oor Opening with App	<b>~</b>	<b>~</b>
Set permissions	<b>~</b>	<b>~</b>
Remotely modify and delete pin codes	×	<b>~</b>
Remote card issuance	×	<b>~</b>
Open door remotely	×	<b>~</b>
Unload door records		